

Readonly Insight Custom Field



Create the Readonly Insight custom field

1. Login as a member of the **Jira-administrators** group.
2. Navigate to **Custom Fields** in the admin section of Jira.
3. Click **Add Custom Field** and select **Advanced**
4. Select the field type **Insight Readonly Object/s**
5. Give your Insight Object Field a **Name** and a **Description**
6. Associate the custom field to the desired screens

On this page:

- [Create the Readonly Insight custom field](#)
- [Configure the Insight custom field](#)

Configure the Insight custom field

1. Locate your Insight custom field and click on the **cog icon**  and select **Configure**
2. Click on the link **"Edit Insight Configuration"**
3. Select which **Object Schema** the Insight custom field should use
 - a.  **Tip:** You can create several Insight custom fields to use the same object schema or different object schemas
4. Select the "Filter Scope IQL":

This is the "core" scope for this field. Any searching in JIRA (JQL) will apply to this IQL.

```
objectType = "Computer"
```

5. Select the "Filter Assign Scope" if you automatically want to set objects to the custom field. This can be filtered on any issue field values with support for placeholders

```
//Assign objects depending on the reporter
Location.Employee = currentReporter()
//Can be specified like this as well due to support for place holders
Location.Employee = ${reporter}
```



Remember that the above IQL is just examples, you need to change accordingly to your object schema configuration.

6. You can specify the attributes that should be shown on any object attached to an issue in the JIRA Issue/Agent view.

Scope		
Object Schema	ACME Asset Schema	ⓘ
Filter Scope (IQL)	objectType in objectTypeAndChildren(2080)	ⓘ
Filter Assign Scope (IQL)	Not configured	ⓘ
User Interaction		
Object attributes on Issue view	<input type="text" value="CPUs x"/> <input type="text" value="Build Number x"/>	ⓘ
Return to Jira Custom Field		



Note

If you wish to update the read-only custom field in a workflow transition then make sure you add **issue updated** to the events list and give it a higher priority than that of the CF population action in order for the field to be filled correctly.