

Insight Custom Fields

Insight custom fields on Jira View Screen

This is how Insight custom fields could look on a Jira Issue. For the "User Hardware" we have configured the field to show object attributes as well.

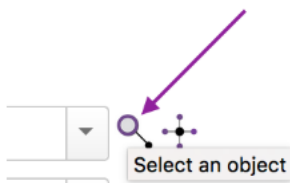
Details

Type:	<input checked="" type="checkbox"/> Hardware Order	Status:
Priority:	Major	Resolution:
Component/s:	None	
Labels:	None	
Hardware Type:	Phone	
User Hardware:	<div> iPhone 6 Asset User Mathias Edblom [Riada] Asset Status Support Requested</div>	
Service Tag:	123.123.123.123	

As you see, the Insight object "Iphone 6" shows more then just the name, but also the "Asset User" and the "Asset Status". When hovering the object attributes you will see relative information as well.

The screenshot shows a card for the object "iPhone 6" with a green checkmark icon. Below the name are the fields "Asset User" and "Asset Status". The "Asset User" field shows a user profile for Mathias Edblom [Riada]. A tooltip is displayed over the user profile, showing a larger profile picture, the name "Mathias Edblom [Riada]", the email address "mathias.edblom@riada.se", and a location/time indicator "6:39 PM - Monday - Stockholm". At the bottom of the tooltip are two buttons: "Activity" and "More" with a dropdown arrow.

The Insight object picker



This is how the object picker could look like:

Choose Affected Server

Show my related objects



- Hardware
 - Keyboard
 - Laptop
 - Phone
 - Printer
 - Screen
 - Server
 - Status

Label

Object Type

Label	Object Type
Acme Staging Server	Server
Key	ASSET-7
Name	Acme Staging Server
OS	RHEL
IPv4 address	109.23.235.11
Serial Number	903490324
Manufacturer	HP
Customer	NASA
Applications	Bitbucket FishEye
Location	Atlanta
Responsible	Tommy Nordahl [Riada] Amir Ghaemian [Riada]
Purchase Date	2/Apr/15
Warranty Expires	26/Apr/17
SLA Level	Level 1

Select

Cancel

- [Default Insight Custom Field](#)
- [Referenced Insight Custom Field](#)
- [Readonly Insight Custom Field](#)
- [Insight Custom Field \(Deprecated\)](#)
- [Migrating deprecated Insight custom field](#)