

# Insight User's Guide

 To be able to access Insight, you need to be a member of the role **Insight User**, **Insight Manager** or **Insight Administrator**. Members of the global permission **Jira Administrators** can always access Insight.

## Connect Jira issues to Insight objects

In order to be able to connect Jira issues to Insight objects, the following prerequisites must be fulfilled

- Your Jira administrator has configured the Insight custom field and associated it to the screen/s that you use
- You are a member of the **Insight User** role

Create or edit a Jira issue, locate the Insight field, in this example "Mac Component"

### Create Issue

Project\*

Issue Type\*  

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Summary\*

Mac Component  

If you cannot find the desired object, launch the **Object Picker** dialogue by clicking on the icon .

The Object Picker is shown where you can search through the **Object Types** (left hand side) and the **Objects** (right hand side).

 Note that you can press the small grey arrow next to the object name to expand the object attributes in order to be sure you select the desired object.

 Note that you can shift-click on an **Object Type** (left hand side) , to select all **Object Types** cascading down in the tree structure.

**Object Picker - Filter view** Name

**Object Types** Clear

- Hardware
  - Processor
  - Storage
  - USB SuperDrive
  - Hammerbolt Display
- Software
  - Content Editing
  - Music Software
  - Photographic
  - Streaming Video Software
- Service Package
  - FlipCare Protection Plan
  - Next Day
  - Life Saver
- Accessories
  - Gigabit Ethernet Adapter
  - Hammerbolt to FireWire Adapter

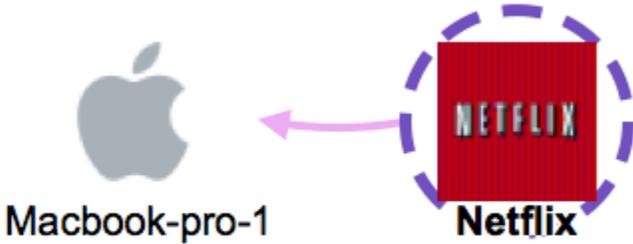
Name	Object Type	Created	Updated
<input type="checkbox"/> HBO Nordic	Streaming Video Software	Mar 25th 2014	12 days ago
<input checked="" type="checkbox"/> Netflix	Streaming Video Software	Mar 25th 2014	a few seconds ago
Name: Netflix Decoder Type: x25			
Compression algorithm: Generic Alpha			
<input type="checkbox"/> Telestream	Streaming Video Software	Mar 25th 2014	12 days ago
<input type="checkbox"/> Wirecast	Streaming Video Software	Mar 25th 2014	12 days ago

Select the object you want to associate the Jira issue to and press Select.

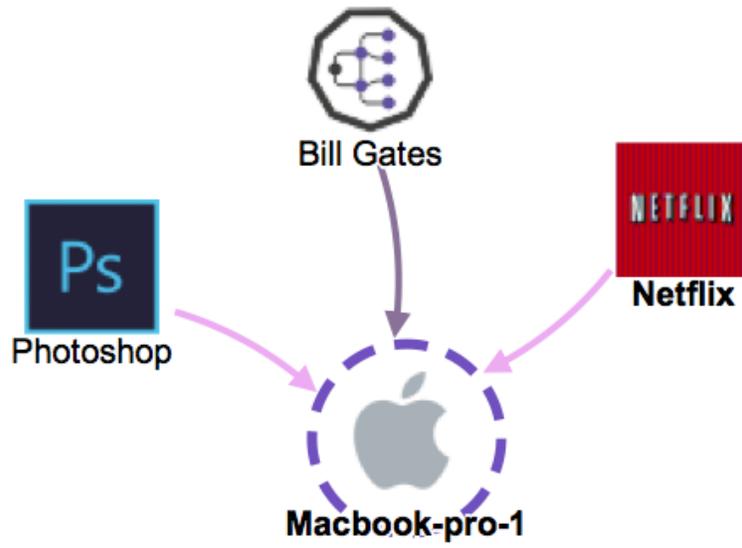
If you want to see how an object is related to other object, launch the **Graphical Object Explorer** by clicking on the **Graph** button.

Netflix Streaming Video Software Mar 25th 2014 21 minutes ago

The graph view shows how the object is related to other objects in the structure.



You can drill down the graph view to see more details on related objects. In this case we might want to know what else is connected to "Macbook-pro-1". If we double click on that object we can see the references to other objects in the structure.



The graphical explorer gives you great possibility to understand the details of related objects in the structure and it helps you to choose the right object for your Jira issue.